

# The Key to Increasing Sales Effectiveness?

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*The Power of eCommerce*



## Emma Crawford *e-Business Manager, Tech Data*

“

Our UK advocate of e-Commerce Solutions, ensuring Tech Data markets promotes and leverages our best in class solutions to enable business growth and improved productivity.

After a career in our corporate sales team, Emma joined the e-commerce team in 2016. She evangelises, educates and promotes our growing toolset and capabilities to customers, internally and to vendor partners. In 2017 Emma was the winner of the PCR Women of the Year award for Technical Excellence.

”

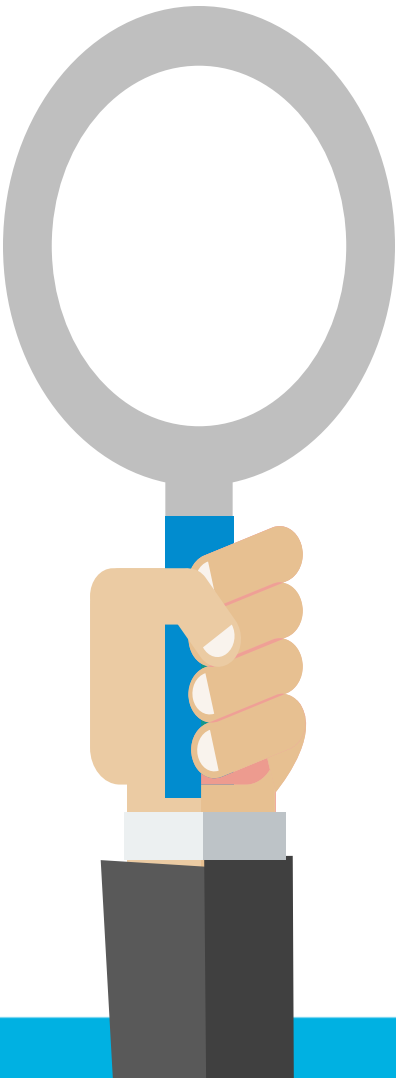


# Your Priorities





# CSO Insights Sales Performance Study



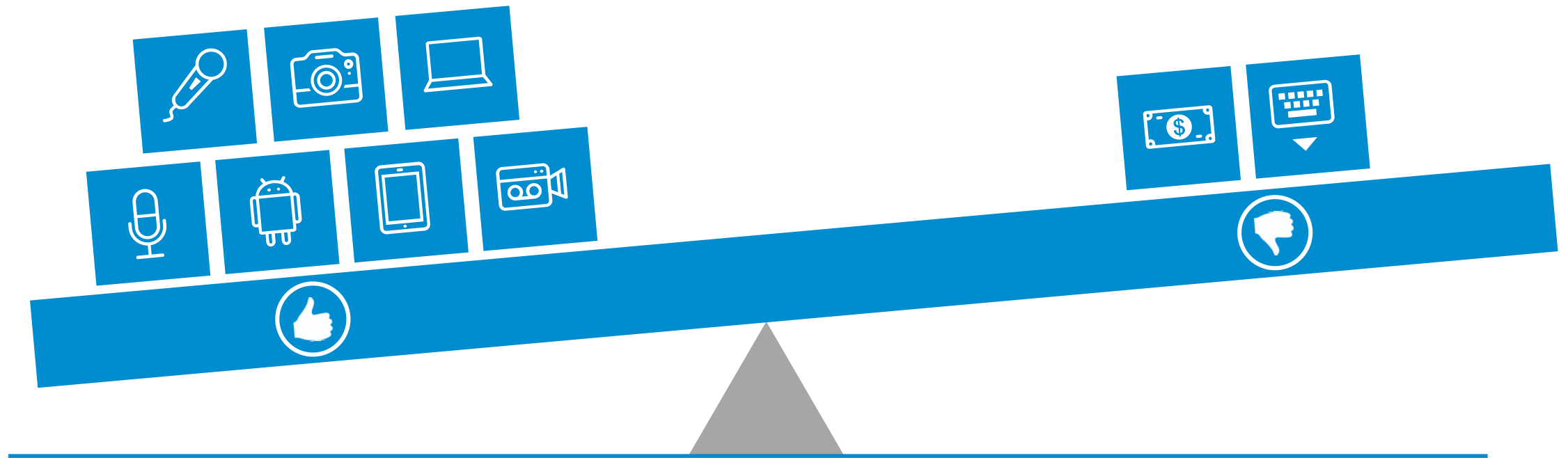
1

92.5% of surveyed firms raised their revenue targets for the year.

2

57% of firms said their salesperson quota was static or in decline

# How can this be a success?



# How to unlock the potential?



# eCommerce Strategies for Sales Success



Product Breadth, Attach & Up Sell



Your Customer Quotes



Intelligent Software Sales & Renewals



Your eCommerce



Bidding for Better Business Online



Stream One Cloud Marketplace



# eCommerce Strategies for Sales Success

## 1 Product Breadth, Attach & Up-Sell



SEARCH WITHIN RESULTS

Q

☐ In Stock only

Vendor

- ☐ Acer (37)
- ☐ Apple (1191)
- ☐ Archos (1)
- ☐ Asus (137)
- ☐ Dell (58)
- ☐ Fujitsu (32)
- ☐ HP (361)
- ☐ Lenovo (126)
- ☐ MSI (98)
- ☐ Panasonic (149)
- ☐ PNY (3)
- ☐ Toshiba (176)

Outlet **new**

- ☐ Damaged Box (1)

Options

- ☐ biddable product (178)
- ☐ Gaming products (66)

Lenovo's thinnest and lightest full-function mobile workstation yet!  
**ThinkPad P50**

RESULTS : 1 - 20 of 2369

< 1 2 3 ... 119 >

Preview: 20 | 30 | 50

Grid View

List View

Sorting **Stock High - Low** | Most Popular | Cheapest | Most Expensive

Save Search | Export to Excel | Display Settings

**Toshiba Satellite Pro R50-C-190**  
PS571E-0D709DEN | 4660226  
\*\*\*EDUCATION END USERS ONLY\*\*\*  
\*\*\*\*EDUCATION END USERS ONLY\*\*\*\*\* R50-C-190 15.6" HD, Core i3-6006U, 4GB ram, 12...  

OUR VENDORS SUGGEST. 43 | £ **349.19** 1 **ADD TO BASKET** ▼

**Toshiba Tecra X40-D-10G**  
PT472E-00E00TEN | 4362927  
Toshiba Tecra X40-D-10G - Core i5 7200U / 2.5 GHz - Win 10 Pro 64-bit - 8 GB RAM...  

OUR VENDORS SUGGEST. 4 | £ **971.01** 1 **ADD TO BASKET** ▼

**Dell Chromebook 11 3180**  
P/N: 29FT8 | SKU 4247418  
**MEGADEAL - SAVE £45 WHILE STOCKS LAST**  
Chromebook 3180 Intel Celeron N3060 4GB 16GB eMMC 11.6" HD (1366x768) Intel HD 400 Cam and Mic Intel Dual Band Wireless-AC 7265 + Bluetooth Keyboard 3 Cell 65W Chrome OS 1 Year Collect and Return  

HOT

Available Stock 6765

List Price / £ 199.00

Price / £ **153.41**

Volume Prices Available

5+ / £ 149.71

1 **ADD TO BASKET** ▼

**Acer Chromebook 11 N7 C731-C78G**  
P/N: NX.GM8EK.002 | SKU 4099049  
Acer Chromebook 11 N7 C731-C78G - Celeron N3060 / 1.6 GHz - Chrome OS - 4 GB RAM - 32

Available Stock 2013

Price / £ **188.96**



## Lenovo V130-15IKB 81HN



Public Sector

biddable product

Compare

Manuf P/N 81HN00E6UK

TD# 4699782

EAN: 192563109709

End User Opportunity 10+ units? - Click here to request supported pricing

### Lenovo V130-15IKB 81HN

Core i5 7200U / 2.5 GHz

Win 10 Home 64-bit

4 GB RAM

128 GB SSD

DVD-Writer

15.6" 1920 x 1080 (Full HD)

HD Graphics 620

Wi-Fi, Bluetooth

iron grey

[Full Product Specification](#)

- Keeps IT departments as happy as their users
- Reliable
- Work and play better
- Working anywhere just got easier
- Put it through the ringer
- Don't forget to smile
- Laugh at would-be data thieves - including gravity

<b>Stock</b>	<b>609</b>
local	609
Expected Stock	171

**Price £** **357.51**

Qty

1

ADD TO BASKET

Add to  
Favorite

Online  
Check

Notify  
Me

Add to  
Quotation

Quick  
Quotation

# Related Products

- Suggested Products (2)
- Cabling (4)
- Desk mounts (1)
- Desktop Accessories (3)
- HDMI Cables & Adapters (1)
- LFD/TV - Mounting Brackets (6)
- Memory (2)
- Mice (7)
- Monitor Accessories (1)
- Monitors (7)
- Other Portable Accessories (1)
- Patch cables (1)
- Portable Docking stations (3)**
- Portable Security Accessories (1)
- Portables Chargers and power (5)
- Power Supplies (3)
- Warranties & Insurance (2)



Lenovo ThinkPad USB 3.0 Basic  
Dock - Docking station - USB -

40AA0045UK  
Stock

79.23 £

32

ADD TO BASKET



Lenovo ThinkPad USB-C Dock -  
Docking station - USB-C - VGA -

40A90090EU  
Stock

133.74 £

0

ADD TO BASKET



Lenovo ThinkPad USB-C Dock -  
Docking station - USB-C - VGA -

40A90090UK  
Stock

133.74 £

0

ADD TO BASKET



Portable Docking stations (3)

Portable Security Accessories (1)

Portables Chargers and power (5)

Power Supplies (3)

Warranties & Insurance (2)

ADD TO BASKET

ADD TO BASKET

ADD TO BASKET

Similar Products

[Search for other similar products](#) [Compare](#)



Lenovo V330-15IKB 81AX - Core i5 8250U / 1.6 GHz - Win 10 Pro 64-bit - 4 GB RAM

Your Choice

- 500 GB
- 4 GB
- Windows 10
- Intel
- Lenovo V330-15IKB

358.77 £



Lenovo V130-15IKB 81HN - Core i5 7200U / 2.5 GHz - Win 10 Home 64-bit - 4 GB RAM

Cheaper

- 128 GB
- 4 GB
- Windows 10
- Intel
- Lenovo V130-15IKB

357.51 £



Lenovo 320-14IKB 80XK - Core i3 7100U / 2.4 GHz - Win 10 Home 64-bit - 4 GB RAM

Cheaper

- 128 GB
- 4 GB
- Windows 10
- Intel
- Lenovo 320-14IKB

349.57 £



Lenovo V110-15ISK 80TL - Core i3 6006U / 2 GHz - Win 10 Home 64-bit - 4 GB RAM -

Cheaper

- 128 GB
- 4 GB
- Windows 10
- Intel
- Lenovo V110-15ISK

331.09 £



Lenovo Thinkpad 13 Chromebook 20GL - Core i3 6100U / 2.3 GHz - Chrome OS - 4 GB

Cheaper

- 16 GB
- 4 GB
- Chrome OS
- Intel
- Lenovo Thinkpad 13 Chrome...

326.53 £

Product Description

English

With the Lenovo V330 laptop,you can stay value-focused without sacrificing performance and reliability. Thin and stylish with a 180-degree hinge,this power-packed laptop keeps productivity - and confidence - high.

Main Specifications

Associated Documents

# eCommerce Strategies for Sales Success

## 2 Bidding for Better Business Online

## Lenovo V330-15IKB 81AX



[Compare](#)

HOT / Public Sector / biddable product

Manuf P/N 81AX00FHUK

TD# 4556611

EAN: 192158991160

[End User Opportunity 10+ units? - Click here to request supported pricing](#)

### Lenovo V330-15IKB 81AX

Core i5 8250U / 1.6 GHz

Win 10 Pro 64-bit

4 GB RAM

500 GB HDD

DVD-Writer

15.6" 1920 x 1080 (Full HD)

UHD Graphics 620

Wi-Fi, Bluetooth

iron grey

[Full Product Specification](#)

- Simple
- Powerful

<b>Stock</b>	<b>447</b>
local	447

<b>Price £ / Limited Qty</b>	<b>358.77</b>
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Promo Price

Promo valid until 26 Sep 2018 ☐

£75 OFF! Limited QTY Available.

88 + pc / £	435.64
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<input type="checkbox"/> <b>Include</b> Lenovo On-Site - Extended service agreement - parts and labour - 3 years - on-site - for V	<b>30.07</b>
------------------------------------------------------------------------------------------------------------------------------------	--------------

<b>Qty</b>	<input type="text" value="1"/>
------------	--------------------------------

**ADD TO BASKET**

<a href="#">Add to Favorite</a>	<a href="#">Online Check</a>	<a href="#">Notify Me</a>	<a href="#">Add to Quotation</a>	<a href="#">Quick Quotation</a>
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**PowerEdge**




**Save  
£1,159**

**Discover Surface Go**  
**STOCK  
LANDED**




**Tech Data**  
**BID PORTAL**

Raise bids for  
multiple vendors  
in one place




Distribution  
Partner

**CISCO  
PRODUCT  
SELECTOR**

Cisco small business made easy

**EATON**



**Up To  
£50  
Cashback**

**Acoustic Racks**



**CISCO Meraki**

Tech Data Exclusive Products

**D-Link** **Save  
25%**



**Selected  
Switches**

**Rack-Mount KVM**

**Save  
27%**



**belkin**

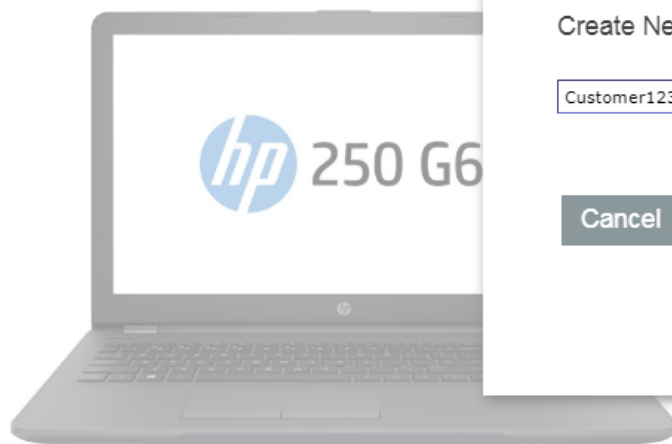


# eCommerce Strategies for Sales Success

## 3 Customer Quotes



# HP 250 G6



Roll over image to zoom in

Compare

## Add to Quotation



### Create New Quotation

Customer123

Cancel

Continue

Go to Quotation

<b>Stock</b>	<b>1350</b>
local	1350
Expected Stock	1500

**Price £ / Limited Qty** **489.89**

List Price 550.00

Promo Price

Outlet available from: **276.14**

959 + pc / £ **510.58**
☐ **Include** Electronic HP Care Pack Next Business Day Hardware Support - Extended service agreement -

**34.60**

See more Warranty options

Qty

1

ADD TO BASKET

Add to Favorite

Online Check

Notify Me

Add to Quotation

Quick Quotation

▶ Baskets & Checkout

▶ Favourites

Special Bids

▶ InTouch Settings

End User Quotations

Promotions

▶ Vendor Portals

Public Sector

Virtual Environments

Tech Data Outlet

TDQuotes

VMware Renewals Internal

Manage RMI Subscription

Create TaaS Quick Quote

Samsung KNOX Report

MANAGE YOUR ACCOUNT

ASM Back Office

▶ Intouch Settings

Company Marketing Attributes

Contact Us

Security Awareness

Change your Address

Software Quote Dashboard

SITE ADMIN

CATEGORY PAGES ADMIN

Category Specialists

Vendor Store Pages

Partner Forms

Portal Pages Admin

Quotation

PLEASE NOTE: Quotes that are saved can be used for; Copy, Convert to Basket, Transfer to another user, Sending by email and Exporting. If you exit without saving all changes to that Quotation will be lost!

SAVECOPYCONVERT TO BASKETTRANSFERSEND BY EMAILEXPORTDELETE

Quotation Name: test quote

Created: 26/07/2018 Emma Crawford

Status: IN PREPARATION

Validity Date: 26/08/2018

TD Part#/Manuf#	Product Descr. and Manuf.	Attach PDF	Cost Price GBP	Markup %	Sell Price GBP	Qty	Total Price GBP	VAT %	DELETE
Apply % on all products								--	
4317150 1WY59EA#ABU	HP 250 G6 - Core i5 7200U / 2.5 GHz - Win 10 Pro 64-bit - 8 GB		489.89	0.00	489.89	2	979.78	0.00	

ADD MANUAL ITEM

Total Cost Price Excluding VAT	979.78 GBP
Total Sell Price Excluding VAT	979.78 GBP
VAT	-- GBP
<b>Total Sell Price including VAT</b>	979.78 GBP
<b>Total Profit</b>	-- GBP

Customer Address

YOUR ADDRESS-BOOK



Company Name:

Address:

City:

ZIP code:

Contact:

Email:

Phone no:

CUSTOMISE LOOK & FEEL



Select Template

- ☒ Black
- ☐ Blue
- ☐ Green
- ☐ Red

Table with 4 columns: Item, Description, Quantity, and Price. The table is displayed with a black template.

Table with 4 columns: Item, Description, Quantity, and Price. The table is displayed with a blue template.

Table with 4 columns: Item, Description, Quantity, and Price. The table is displayed with a green template.

Table with 4 columns: Item, Description, Quantity, and Price. The table is displayed with a red template.

Cancel OK



# Data Aggregators



IT Dealer



# eCommerce Strategies for Sales Success

## 4 Your eCommerce



MRT  
IT Made Simple

[Audio, Video & Image ▾](#)[Components ▾](#)[Computing ▾](#)[Networking ▾](#)[Peripherals ▾](#)[Software ▾](#)[Supplies ▾](#)[Telephony & GPS ▾](#)

## Featured Products



ASUS EA-AC87 1750Mbit/s  
WLAN access point

IEEE 802.11ac, 1734Mbps, 5GHz, 5  
xRJ45, Gigabit Ethernet, 480g

£139.31

Excl Vat. £116.09



In stock



Logitech Craft RF Wireless +  
Bluetooth QWERTY

Craft, Advanced Keyboard with  
Creative Input Dial, RF+Bluetooth,  
UK

£174.24

Excl Vat. £145.2



Call For Availability



Lenovo ThinkPad 13 2.4GHz i3-  
7100U 13.3" 1366

33.782 cm (13.3") LED HD 1366 x 768,  
Intel Core i3-7100U (3M Cache, 2.4  
GHz), 4GB DDR4, Intel HD Gr

£961.06

Excl Vat. £800.88



In stock



Canon MAXIFY MB2150 600 x  
1200DPI Inkjet A4 1

600 x 1200 dpi, A4, Wi-Fi, ADF, USB  
2.0, 463 x 389 x 260 mm, 10.6 kg

# eCommerce Strategies for Sales Success

## 5 Intelligent Software Sales & Renewals





# Microsoft Software Store

## MICROSOFT CATEGORIES - ESD & BOX

Desktop Applications

Developer Tools

Games

Operating Systems

Other Software

Utilities Software

## PRODUCT LINES - ESD & BOX

Microsoft Age of Empires

Microsoft Excel

Microsoft Office

Microsoft Project

Microsoft SQL

Microsoft Visio

Microsoft Windows

Microsoft Windows Remote Desktop Services

Windows 10



## Microsoft Azure

A growing collection of integrated cloud services that developers and IT professionals



## Visual Studio 2017

Fully-featured integrated development environment (IDE) for Android, iOS, Windows, web, and cloud



## Microsoft Dynamics

Microsoft Dynamics offers a full range of software focused on delivering business insights that matter to both you and your customers



## Microsoft Office 365

It's the Office you know, plus tools to help you work better together, so you can get more done - anytime, anywhere.





## Find Microsoft License Products

Use the product finder to select the Microsoft product of your preference.  
The more filters you fill out the more accurate search result will be presented to you."

Please select end-user ▼

Please select the end user type ▼

Please select a product family ▼

Please select a license type ▼



Please select contract ▼

Please select a program ▼

Please select a product name ▼

Please select item type ▼

Reset

Go



# Welcome to your Microsoft software store



Microsoft Azure



Windows 10  
Enterprise



Windows  
Server 2016



Microsoft  
System Center



Microsoft Dynamics



Microsoft Exchange



Microsoft  
Office 365



Microsoft  
Power BI



Microsoft  
SQL Server 2016



Microsoft  
Visual Studio 2017

# eCommerce Strategies for Sales Success

6

Stream One Cloud Marketplace

<https://embed.vidyard.com/share/vnpfsNCF2j6d4Fgz9XvGGn>



