riverbed

ATERNITY®
Any Application, Any Device, Any User

Closing the IT monitoring visibility gap

Aternity monitors the end-user's experience at the point of IT consumption – the user's device. This closes the IT monitoring 'visibility' gap and puts end-user experience at the heart of your customers' application performance monitoring.

The siloed nature of most management tools causes the complexity. Most monitoring & management technology focuses on monitoring the performance and availability of the application components in the infrastructure. Application Performance Management and Systems Management tools focus on web servers, app servers, databases, and hosts. Network and Storage Management tools focus on those domains. Virtual monitoring tools focus on the hypervisor and OS resources. And Mobile Device Management (MDM) and Mobile App Management (MAM) are focused on metrics and analytics having to do with mobile devices and apps, respectively.

Siloed, domain-specific monitoring tools cannot 'see' what the workforce actually experiences as they use business apps. These tools tell IT everything is 'green' while end-users experience poor performance.

SteelCentral Aternity delivers immediate insights and actionable information. It is the only EUEM solution that monitors the end-user experience of every cloud, local and enterprise mobile app, as they render on the screen of any physical, virtual, or mobile device.

If you are involved in major infrastructure change projects, application roll out, software migration from one version to the next or the customer has a cloud driven strategy, then Aternity can measure the effect the project has had on the end-user experience.

Are you conducting migrations for your customer? Whether it be infrastructure change, cloud migration project, new application roll outs or managing a new customer estate, then how are you:
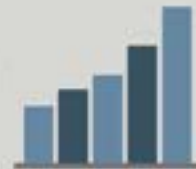
Managing the new environment post migration?

How do you know if the project has been successful?

How do you prove you met customer objectives/SLAs?

Improving the customer's application performance?

Can you pro-actively spot performance issues?

SteelCentral Aternity validates the need for services to improve the End-User Experience around Desktop Services and Help Desk managed services, as well as migration efforts to Windows 10, Office 365, Cloud, Mobile, and VDI.

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